GILBERDYKE HEALTH CENTRE- NEWSLETTER

**February 2020**

**PLEASE NOTE THE SURGERY WILL BE CLOSED ON**

**THURDSAY 27 FEBRUARY 2020 FROM 12 NOON FOR STAFF TRAINING OPENING ON FRIDAY 28 FEBRUARY 2020 AT 8AM**

FOR URGENT **MEDICAL ADVICE** PHONE **111**

FOR **MEDICAL EMERGENCIES** PHONE **999**

**Coronavirus**

If you have recently travelled from China or are looking for information on the coronavirus outbreak please

Visit:

**https://www.nhs.uk/conditions/wuhan-novel-coronavirus/**

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**Travel Vaccinations**

We are unable to administer non NHS Travel Vaccines at our practice due to changes in our NHS Contract.

**Which travel vaccines are free?**

The following travel vaccines are available free on the NHS if your GP practice is signed up to provide vaccination (immunisation) services.

* polio (given as a [combined diphtheria/tetanus/polio jab](https://www.nhs.uk/conditions/vaccinations/3-in-1-teenage-booster/))
* [typhoid](https://www.nhs.uk/conditions/typhoid-fever/vaccination/)
* [hepatitis A](https://www.nhs.uk/conditions/hepatitis-a/vaccination/)
* [cholera](https://www.nhs.uk/conditions/cholera/vaccination/)

These vaccines are free because they protect against diseases thought to represent the greatest risk to public health if they were brought into the country.

**Which travel vaccines will I have to pay for?**

You'll have to pay for travel vaccinations against:

* [hepatitis B](https://www.nhs.uk/conditions/vaccinations/hepatitis-b-vaccine/)
* [Japanese encephalitis](https://www.nhs.uk/conditions/japanese-encephalitis/)
* [meningitis vaccines](https://www.nhs.uk/conditions/meningitis/vaccination/)
* [rabies](https://www.nhs.uk/conditions/rabies/vaccination/)
* [tick-borne encephalitis](https://www.nhs.uk/conditions/tick-borne-encephalitis/)
* [tuberculosis (TB)](https://www.nhs.uk/conditions/vaccinations/bcg-tuberculosis-tb-vaccine/)
* [yellow fever](https://www.nhs.uk/conditions/yellow-fever/vaccination/)

These and Yellow fever vaccines are only available from [designated centres](https://nathnacyfzone.org.uk/search-centres).

**Waiting Room & Reception Alterations**

We have started the work on our alterations in the waiting room, the front of reception is being updated and you will notice there will be a more open plan desk. Please check in for your appointments using the board as you enter the practice. The seating area will be mainly positioned away from the front desk.

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**Ear Syringing**

Unfortunately we are unable to continue providing this service at present as it is not included in our NHS contract.

We are pursuing other options and will keep you updated on further developments.

**Are you interested in helping us with research at Gilberdyke?**

Research opportunities can range from simple questionnaires to having access to new innovative treatments.

If you think you might be interested in helping with research studies as they become available you can register your interest by passing your details to reception.

There is no obligation to take part in any studies and your care is not affected if you choose not to be involved.

You can also keep an eye on our research information board placed in reception

**Changes to repeat prescription ordering systems as per NHS England Regulations**

* **What is changing?**

From **1 April 2020**, patients (or a person nominated on behalf of the patient) will have to order repeats prescriptions directly from their GP Practice. Patients will no longer be able to order repeat prescriptions through their pharmacy, an online pharmacy or other dispensing contractor

* **What is not changing?**

If a patient already orders repeat prescriptions from their GP Practice, they will not be affected and don’t need to do anything.

If a patient collects their medicine from their local pharmacy, or have it delivered to their door they can continue with these arrangements.

If a patient receives their medication through a monitored dosage system, for example a dosette box or a blister pack, this change will not affect them.

* **What do patients need to do?**

From 1 April 2020, or earlier, patients need to ask their GP Practice for a repeat prescription. They can do this in a number of ways:

**Order online via their GP Practice website**

Patients will need to register with their GP Practice for their online services. Explain how a patient can do this via your processes.

**In person, at the surgery**

Patients simply tick the medicines they need on the white, tear-off section of their prescription and drop it into their GP Practice.

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**Please note due to the above changes we have had no choice but to increase our turnaround time to 7-10 days for processing all repeat prescriptions.**

**If you have any queries regarding the practice please call us on 01430 440225**