**GILBERDYKE HEALTH CENTRE**

**NEWSLETTER**

**August 2023**

**August Bank Holiday**

**The surgery will close at 6pm on Friday 25 August 2023 and reopen as usual from 8am on Tuesday 29 August 2023.**

FOR URGENT **MEDICAL ADVICE** PHONE **111**

FOR **MEDICAL EMERGENCIES** PHONE **999**

**New GP Registrars**

We would like to welcome our new GP registrars to the practice. Dr Lande Ojuri (F), Dr Michael Iyare (M) and Dr Akachukwa Obi (M)

**New GP Retainer**

Dr Helen Thackray will be starting with us on Tuesday 19 September as a Retainer GP, you may remember Dr Thackray when she was here as a GP Registar. She will be with us every Tuesday.

**Crossing outside the main entrance**

The council over the last few months have dropped the curbs outside the main entrance and added T-bar Road markings which should mean that cars don’t mark across this. In the last week alone the drop curb access has been parked across more than 8 times. This is inconsiderate and dangerous. The council have advised we report offenders to the police.

**Mobile Telephone Numbers**

We are now using text message more than ever to communicate with our patients so if you have a mobile number and have not let us know please do get in touch so we can update our records.

**Patient Participation Group**

Our next meeting is Friday 8 September at 1pm here at the surgery. Everyone is welcome. Thank you to everyone has donated and bought books from the waiting room. The proceeds of these sales go to the patient benefit fund. As always, we are looking for some crime thriller books as these are very popular amongst our patients.

**Dispensary**

The Dispensary Manager and the team would like to thank patients for their understanding and patience when collecting prescriptions. Please allow 7 working days from ordering before coming to collect medication.

We process prescriptions between 8.00am and 12.00noon. Any prescriptions requested AFTER 12.00noon, via any means, will NOT be processed until the following day. i.e., Repeats requested AFTER 12.00noon on a Friday will not be issued/actioned until the Monday after 8.00am so PLEASE take this into consideration when collecting your prescriptions. We do not work the weekend so please do not include this in the 7 days.

Dispensary DO NOT send text messages to inform patients when their medication is ready to collect from us. We have had some patients inform us that their Ordering APP is telling them the prescription is ready to collect. This is not from the Dispensary, and we think is just to tell patients that the prescription has been ISSUED NOT DISPENSED.

A reminder that we DO NOT accept telephone requests for medications.

Any request must be done either by -

 1.Repeat slip-tick items required and place in BLACK postal box at the front of the surgery.

2. Medication request form (in the reception) place as above.

3. By the System online service- you will need to register for this by bringing photo ID to the surgery and we will issue a username and password.

**Flu Clinics 2023**

We are currently planning our 2023 flu campaign. We have some pre bookable clinics available in September for the over 65-year-olds. Please contact the surgery to book an appointment. More details and clinics will follow.

**If you have any queries regarding the practice, please call us on**

**01430 440225**