GILBERDYKE HEALTH CENTRE- NEWSLETTER

**April 2022**

**First of all, the staff and GP’s at the health centre would like to say a huge thanks to all our patients for being patient and understanding during the pandemic. **

Easter Opening hours Friday 15 April 2022 Surgery Closed Monday 18 April 2022 Surgery Closed

Surgery re-opens at 8am on Tuesday 19 April 2022

NHS App

Whilst our GPs are working harder than ever before the pandemic, we would be grateful if you could make use of other services which you can find on the NHS App before contacting the surgery for an appointment.

Update - Covid Booster Vaccinations

All our over 75 patients can now have a Booster vaccination, there must be a minimum 6-month period since your last one.

Unfortunately, there is a shortage of vaccine currently, we will contact you as soon as we have vaccine stock, and you are eligible for you booster.

Waiting Room Policy

As we are now seeing more face-to-face patients there is additional seating in the waiting room, we request that you still where a face mask and use hand sanitiser as you enter the surgery.

GP Training

We would like to thank our patients for their continued support when we have students present, our partners support GP Training for the future of general practice and are grateful for patient’s co-operation.

Research

The practice has started to sign up to Research projects once again and Dr Hisham and Nurse Maddie Hollands are leading this. Maddie will contact you if you are in a patient group if there is a study that you could help us with.

Dispensary

Prescription charge remain unchanged at £9.35 per item.

Could we request you ensure any exemption or pre-payment certificates are valid.

Please allow the full requested time before collecting prescriptions due to staffing levels.

Patient Participation Group

The surgery is looking for patients to join our patient group, if this is something you would be interested in, please contact reception with your details and we will be in touch to invite you to one of our meetings to look at ways to make improvement to our services.

For information - SMS reminders for outpatient appointments at NLaG

SMS reminders are going live at the end of March for patients waiting for an outpatient appointment at Northern Lincolnshire and Goole NHS Foundation Trust.

Every month around 10 percent of patients fail to turn up for their appointment wasting vital NHS resources. The new text message service will be send patients a reminder of the time and date of their appointment seven days in advance giving them the option to confirm, cancel or rebook. Another message will be sent 48 hours before the appointment giving them further details about where to go if it’s face to face appointment, or details on how to access if it is a virtual appointment eg over the telephone or via video call.

Patients can update their contact details with the Trust by emailing nlg-tr.patientaccesscallcentre@nhs.net with their new number along with their full name, date of birth, post code and if they know it their NHS number.

Gilberdyke Health Centre

Tel: 01430 440225 if you have any queries